

Training on the ISQua-harmonized EiMT/QiIPC standards
TIHA standard EiMT v.1 “Excellence in Medical Tourism”
TIHA standard QiIPC v.1 “Quality in International Patient Care”

DATE: Wednesday 28th November 2018

HOUR	DESCRIPTION	TRAINER
16.00 - 17.00	Registration	
17.00 - 17.15	Welcome, introduction and opening remarks	Ms Angeliki Katsapi, Director of Temos Hellas Ltd
17.15 - 17.30	Introduction to Accreditation - Information for ISQua	
17.30 - 19.00	TIHA standards - part I: <ul style="list-style-type: none"> • General structure and application • Accreditation Participation Requirements (APR 1 - 7) • Temos Accreditation Chart (TAC) for customers 	Dr Pisimisis Nikolaos, Temos International Assessor
19.00 - 19.15	Refreshment break	
19.15 - 20.00	TIHA standards - part II: <ul style="list-style-type: none"> • Analysis of standards’ Sections 1 - 2, Chapters 1 - 11 	Dr Pisimisis Nikolaos, Temos International Assessor
20.00 - 21.00	Discussion, questions and exchange Closing remarks	

DATE: Thursday 29th November 2018

HOUR	DESCRIPTION	TRAINER
16.00 - 17.00	Registration	
17.00 - 17.15	New and updated accompanying documents	Dr Pisimisis Nikolaos, Temos International Assessor
17.15 - 19.00	TIHA standards - part III: <ul style="list-style-type: none"> • Analysis of standards’ Sections 3 - 4, Chapters 12 - 19 • Sustainability 	
19.00 - 19.15	Refreshment break	
19.15 - 20.00	TIHA standards - part IV: <ul style="list-style-type: none"> • TIHA Rating and scoring • Focus: Risk assessment and risk management methodologies 	Dr Pisimisis Nikolaos, Temos International Assessor
20.00 - 21.00	Discussion, questions and exchange Closing remarks	